

CREEKSTONE ESTATES 2026 Pool Information Packet

2260 Fossil Creek Drive, Cumming, GA 30041

Creekstone's aquatic amenities and facilities are for the enjoyment of residents and their guests. Please be courteous of others when using them.*

INDIVIDUALS WHO HAVE A FEVER OR OTHER SYMPTOMS OF COVID-19 SHALL NOT ENTER THE POOL AREA. GOOD HAND HYGIENE, INCLUDING HAND WASHING OR HAND SANITATION, IS REQUIRED. HANDSHAKING AND UNNECESSARY PERSON-TO-PERSON CONTACT IS PROHIBITED. SOCIAL DISTANCING OF NON-COHABITATING PERSONS IS REQUIRED. ALL PERSONS ENTERING THESE FACILITIES ACKNOWLEDGE AND AGREE THAT BY ENTERING AND UTILIZING THESE FACILITIES, THEY MAY COME INTO CONTACT WITH CORONAVIRUS, SARS-COV-2 AND COVID-19, AND PERSONS WHO HAVE CONTRACTED SAME. ALL PERSONS ENTERING THESE FACILITIES FURTHER ACKNOWLEDGE AND AGREE THAT BY ENTERING, UTILIZING AND OCCUPYING THESE FACILITIES, THEY MAY CONTRACT CORONAVIRUS, SARS-COV-2 AND COVID-19, WHICH IS KNOWN TO CAUSE RESPIRATORY DISTRESS, PNEUMONIA, SHORTNESS OF BREATH, AND DEATH. BY ENTERING, UTILIZING AND OCCUPYING THESE FACILITIES, ALL PERSONS DO SO AT THEIR OWN SOLE VOLITION AND RISK HAVING FULL KNOWLEDGE OF THE RISKS INHERENT IN ENTERING AND UTILIZING THESE FACILITIES DURING THE COVID-19 PANDEMIC.

Creekstone Estates boasts a beautiful pool facility surrounded by an ample deck that is perfect for relaxing on hot summer days. The Property Manager and Board of Directors oversee the maintenance and enhancements, ensuring a pleasant experience for all residents and their invited guests.

Rules have been established by the Pool Management Company (AMS) and Board of Directors to ensure the safe and sanitary operation of the pool area, and to provide for the protection and comfort of residents and their invited guests. Lifeguards are primarily responsible for life safety. Parents are responsible for monitoring and supervising their children at all times, to ensure they observe these rules and for their own safety.

We are a family association and, as members of one big family, everyone should strive to respect the rights and privileges of one another. The rules, therefore, do not attempt to instruct our residents in matters of normal respectful and responsible conduct, but are intended to secure the maximum safety and enjoyment of our facilities. Courtesy and common sense are to be used by everyone.

Only Creekstone residents in good standing with the Creekstone Homeowners Association are permitted to use the pool facility with their invited guests.

For our residents' safety, **NO GLASS BOTTLES OR CONTAINERS ARE PERMITTED.** This will be strictly enforced. Guests will be asked to leave immediately if you violate this rule.



The following are available for our residents' convenience:



SS ID: Creekstone Guest



Smoke Free

Have a safe and enjoyable pool season!

General Rules for Use of Facility

1. This pool is for use by members of the Creekstone Estates HOA and their invited guests **ONLY**. Trespassers will be removed from the premises. Guests must be accompanied by a resident. A photo ID may be requested by the lifeguards.
2. Residents and their invited guests are responsible for adhering to all rules and regulations at all times.
3. Swim at your own risk.
4. **Persons age 12 and under must be accompanied by an adult.**
5. Snug-fitting swim diapers and plastic pants are required for all persons under age three and not toilet trained.
6. Fecal contamination is to be reported to a lifeguard immediately upon detection.
7. Swim attire appropriate for a family friendly association is required at all times.
8. Adequate and proper supervision of children is required at all times.
9. For the health and safety of your family and those around you, please remind your children to not urinate in the pool. Also remind them to take frequent "potty" breaks.
10. The following rules apply within the pool area:
 - NO GLASS of any kind;
 - NO running;
 - NO diving;
 - NO large water guns;
 - NO pushing or rough play, including "chicken fighting" and throwing others into any pool;
 - NO loud music;
 - NO profanity, improper behavior or vulgar language;
 - NO bikes, scooters, skateboards, skates or rollerblades;
 - NO hard balls, including tennis balls;
 - NO play on railings, ladders, ropes, lifeguard stands, or other pool equipment;
 - NO chewing gum, or soft chewy candy (e.g. starburst) in the entire pool area;
 - NO eating or drinking in any pool;
 - NO smoking; or E-cigarettes;
 - NO animals or pets;

- NO large rafts;
- NO private business or solicitation of any kind shall be transacted in the pool area;
- NO subscription, petition, or notice shall be posted in the pool area without approval of the Board of Directors.

11. Lifeguards are responsible for life safety. Refrain from talking to lifeguards while they are on duty.
12. Lifeguards and Pool Manager have full authority to request any person(s) to leave the pool area in the event of noncompliance with the operating rules and procedures, or for any other cause, that in his or her judgment warrants such action. **Violation of any rule may result in disciplinary action including, but not limited to, suspension from the facilities.**
13. **Pool gates open (with amenity card access) from 6am-9pm each day for residents to swim at your own risk.** There are no lifeguards on duty until hours indicated below.

**In case of emergency, dial 9-1-1 immediately.
Pool Address is 2260 Fossil Creek Drive, Cumming.**

Season Starts: Saturday, May 2
Season Ends: Monday, September 7

Pool Management Company: AMS

Lifeguards are trained through the International Lifeguard Training Program.

Lifeguard services shall be furnished for the following days of pool operation:

* Pool Lifeguard Hours: 11:00am – 7:00pm (1 guard daily) May 23rd-July 31st. All other days and times are swim at your own risk.

The pool will be cleared once an hour of children under the age of 17 for 10 minutes. During this period, neither lifeguard nor Company will be responsible for anyone using the pool and neither shall have any liability relating thereto.

1. Creekstone Estates Aquatic Facility Rules

- A) Release of Liabilities and Waiver of Claims:** It is expressly agreed that all use of the pool area shall be undertaken by residents or resident's guests at his/her sole risk, and the Creekstone Homeowners Association and its Board of Directors shall not be liable for any injuries or damage to any resident or guest, or the property of any resident or guest, or be subject to any claim, demand, injury or damages whatsoever, including without limitations, those damages resulting from acts of active or passive negligence on the part of the Association, its officers or guests. Residents, for themselves and on behalf of their executors, administrators, heirs, assigns, and successors, do hereby expressly forever release and discharge the Association and its Board of Directors from all such claims, demands, injuries, damages, actions, or cause of action. The Association and its Board of Directors shall not be responsible for liability to residents or resident's guests for articles damaged, lost or stolen in or about the aquatic amenities and facilities or for loss or damages to any property, including but not limited to, automobiles and the contents thereof.

- B) Residents & Guests:** All residents and their invited guests are subject to all operating policies, rules and procedures. **Any violation of the rules set forth herein by residents or their guests may result in fines to the member family, suspension of pool privileges and/or the imposition of other legal sanctions.** It is each resident's and guest's responsibility to comply with these rules. Good order, decorum, and consideration of the rights and comforts of others must be observed at all times and in all places while in the pool area. Residents must accompany their invited guests to the pool area and remain with guests at all times. A maximum of six (6) guests are permitted per household. Residents and their invited guests may use the pool beginning at 5:30 a.m. daily to swim at your own risk. Residents and their invited guests are not permitted within pool area when it is closed.
- C) Swipe Cards:** Swipe cards must be used for admittance to the pool area. There should be no more than two (2) active cards per household. Replacement swipe cards may be obtained at a cost to residents through the management company for a fee of \$25 per card. Swipe cards are not to be given to guests or other non-residents for admittance to or use of the pool area. Resident(s) shall give notice to the Property Manager of any change in ownership and/or re-sale of the resident's property. Pool Manager/ Lifeguards are required to perform random checks of swipe cards during guarded hours. Residents are asked to cordially comply with Pool Managers/ Lifeguards requests.
- D) Unsupervised Minors:** Persons sixteen (16) years of age and older may use the pool area unsupervised. Minors determined to be disruptive to the enjoyment of the pool area by others will be asked to leave the pool area for the day. Further action may be taken against the member family of such disruptive persons as deemed appropriate and necessary. Persons age fifteen (15) and under MUST be accompanied by a parent or other person sixteen (16) years of age or older who will be responsible for the person's safety and behavior while in the pool area.
- E) Swim Diapers & Covers:**
- i) Swim diapers and plastic pants that fit snugly around the waist and legs are required for all persons age three and under, and for those who are not toilet trained.
 - ii) Any soiled swim diapers are required to be replaced with a clean, unused swim diaper and the child given a soap shower prior to returning to the pool.
 - iii) Parents may be asked to verify that a child is wearing a swim diaper and plastic pants.
 - iv) Cloth diapers and regular disposable diapers are NOT permitted for use in any pool. Please dispose of diapers in main restroom facilities. Soiled diapers are NOT to be disposed of in the pool area trash receptacles.
 - v) Adults with incontinent issues must wear pool pants/swim diapers.
 - vi) Fecal contamination is to be reported to a lifeguard immediately upon detection. The pool in which the fecal contamination occurred will be vacated and closed in accord with CDC standards for 6 to 24 hours based on the contamination as determined by the Pool Management Company. Such pool will be reopened at the direction and discretion of the Pool Management Company after treatment/shock.
 - vii) A \$150 fine for FECAL contamination in any pool will be assessed to the member family for their actions and/or the actions of their guests to cover costs incurred to treat/shock any pool for such contamination.
 - viii) These rules are intended for the health and safety of all Creekstone residents who use the pool.
- F) Main Pool:**
- i) No diving into any pool is allowed.
 - ii) Main pool will be closed during swim meet events and certain social events/activities.
- G) Quiet Pool (smaller pool):** Lifeguards are not responsible for supervising residents and their guests in this pool. No diving or jumping into this pool is allowed.

- H) **Food Consumption:** Use of pavilion by residents and their guests is on a first-come, first-served basis. Waste from the consumption of food and beverages must be deposited in trash receptacles and tables wiped clean with wipes provided within pool area. **NO food, drinks or gum are permitted in any pool.**
- I) **Grills:** Grills or other heating devices are not permitted anywhere in or around the pavilion or pool area, except as provided by HOA for resident use.
- J) **Private Pool Parties:** Private pool parties must be registered with the management company and a Private Pool Party Area Rental and Usage Agreement completed and the appropriate fee paid. Private pool parties may only be scheduled during guarded pool hours. Events may begin one hour after the guards have arrived and must conclude one hour before guards depart/the pool closes. Private Pool parties are a privilege to members of the Creekstone HOA in good standing only and must be held in the designated private party area. The pavilion and pool deck tables are not to be used for parties and you may be asked to leave at the discretion of the pool manager/ lifeguard. Pets are not permitted in the pool, on the pool deck or in the pool party designated areas. *Definition of a Private Pool Party: A gathering of more than one family and six guests desiring reserved tables that are celebrating an event wherein food and beverages are served. Impromptu gatherings of Creekstone residents are not considered a Private Pool Party.* Pool Party bookings do not give exclusive right to the pool. Pool Parties must be booked on the community website and additional lifeguards may be required.
- K) **Property & Furniture:** The chaise lounges, chairs, tables, and umbrellas (herein collectively referred to as “furniture”) are for use and enjoyment by residents and their guests on a first-come, first-served basis. Saving of chairs for an extended amount of time or for a large group is prohibited. Property or furniture of the pool area may not be removed from the pool area. Tables and chairs under the pavilion may not be removed from under the pavilion. Residents are responsible for damage incurred by their family and their guests. Any resident who willfully or carelessly causes such damage shall pay for damage to the Association’s property. Residents are responsible for closing umbrellas when leaving the table.
- L) **Flotation Devices, Balls & Games:** No hard balls, including tennis balls, are allowed. No large rafts or propeller-type devices are allowed in pools. Large water guns are not permitted. Lifeguards, Manager, and the Pool Management Company shall have the right and authority to prohibit any games, sports or other activities, which it may, in its determination, consider to be harmful to the interests of the general membership and/or Association.
- M) **Intoxication & Illegal Substances:** Intoxication and/or illegal substances are not permitted. A resident or guest determined to be intoxicated or under the influence of an illegal substance shall be asked to gather their belongings and leave the pool area immediately. If any person is determined to be intoxicated or under the influence of an illegal substance refuses to leave the pool area after request, the Forsyth County Sheriff’s Office will be called.
- N) **Personal Hygiene & Attire:** It is recommended that residents and their invited guests shower before entering any pool. Admission into any pool may be denied to anyone having a skin infection, rash, nasal, eye or ear discharge, sore or inflamed eyes, communicable disease, excessive sunburn, open sores, adults with incontinent issues, or children under age three (3) and not toilet trained without a swim diaper and plastic pants. Chewing gum, eating, drinking, spitting, spouting water, blowing the nose and similar unhygienic actions are prohibited in any pool. Appropriate attire must be worn at all times. No thongs, ragged or old clothing or exposed zippers, buckles, rivets or metal ornamentation are permitted.
- O) **Other:** In addition to any of the foregoing provisions, the following rules apply within the pool area at any time:
- i) No **glass** bottles or containers of any kind.
 - ii) No **smoking**, including E-cigarettes.
 - iii) No **loud music** (all music devices shall be kept at a volume level so as not to disturb others).

- iv) No setting up of electronic devices such as televisions, projectors, satellite dishes or the like is permitted without prior approval from the Association.
- v) No **profanity, improper behavior, or vulgar language**.
- vi) No **running**.
- vii) No **pushing or rough play** is allowed on pool deck, in pools or in restrooms. This includes “chicken-fighting” and throwing others into any pool.
- viii) No **play** is allowed on railings, ladders, ropes, lifeguard stands, or other pool equipment.
- ix) No **bikes, scooters, skateboards, rollerblades, skates** or the like (excluded are wheelchairs and other equipment required for mobility by disabled persons).
- x) No **pets or animals**.
- xi) No **talking to lifeguards** when they are on duty.
- xii) No **private business or solicitation** of any kind shall be transacted in the pool area.
- xiii) No **subscription, petition or notice** shall be posted in the pool area without approval of the Board of Directors.

2. Lifeguards/Pool Management Company

- A) Certified lifeguards on duty during designated hours of operation are employees of the Pool Management Company.
- B) Lifeguards are responsible for life safety and rule enforcement. Residents and their invited guests must adhere to their instructions at all times.
- C) Lifeguards, Pool Manager and the Pool Management Company have **FULL AUTHORITY** to:
 - i) Interpret pool rules and to enforce their compliance on behalf of the Association;
 - ii) Institute additional rules or regulations as conditions warrant;
 - iii) Order any person to leave the pool area if the lifeguard determines that the person is in violation of any pool rule, policy, or procedure. Persons remaining within the pool area after being directed to leave shall thereafter be deemed to be trespassing and the Forsyth County Sheriff’s Department will be called.
- D) Lifeguards shall take a “break” at ten minutes before EACH hour. Lifeguards shall stagger breaks to ensure only one pool is closed at a time. Lifeguards will stand and announce “Lifeguard break – swim at your own risk” and dismount stands. To ensure the health, safety, and welfare of all bathers, all patrons must exit the designated pool to allow the guards to ensure everything is in order. Persons fourteen (14) years of age or older are permitted to re-enter the unguarded pool once given the “All Clear” by the guards on duty.
- E) Lifeguard stations are off limits at all times to everyone except lifeguards.
- F) Lifeguards, Pool Manager and the Pool Management Company shall have the discretion to close any pool for safety reasons (e.g., contamination, weather, etc.) or as directed by the Board of Directors or their designee for activities and/or events (e.g., swim team meets, neighborhood parties, etc.).
- G) If a guard hears or sees lightning, everyone will be asked to get out of the pool. If lightning is seen, the guards have been delegated the authority by the Board of Directors to direct residents and their guests to leave the pool area. The waiting period before pool/pool area re-entry is permitted is 20 minutes for thunder, and 30 minutes for lightning. Every time a guard hears thunder or sees lightning, the clock starts over. During these events, residents and their guests are responsible for their own personal safety and are cautioned to use their best judgment whether to leave the pool/pool area unless otherwise instructed.
- H) Lifeguards are not permitted to use cell phones, tablets, pagers, handheld toys, converse with friends or residents, or listen to any music devices while seated in a lifeguard station. Such devices and conversations are permitted during lifeguard breaks in a designated break area.

- I) Lifeguards shall implement and follow all rules as set forth herein, and adhere to a standard of conduct as directed by the Pool Management Company and the Creekstone Board of Directors.
- J) 10/20 Visual Awareness Tests: 10/20 is visual awareness training that will help lifeguards stay alert and teach them to constantly scan the pool. The following process should take less than two minutes and should not interrupt usage of the pool.
 - Pool Management will have someone drop something into a pool.
 - Lifeguard that spots item will blow whistle and yell "Clear Pool." This alerts other guards who will cover this guard's area during the alert/test. Residents and guests do not need to exit pool.
 - Lifeguard will enter pool, retrieve item and exit.

- 3. **Private Swim Lessons :** Please be aware that private swim lessons are not permitted to take place at the Creekstone Estates pool. Due to insurance and liability reasons, the association does not permit private lessons to be given on common property. If you have any questions, please do not hesitate to reach out to creekstonehelp@gmail.com
- 4. **Suggestions/Complaint Procedure:** Suggestions, issues and/or concerns regarding operation of the Creekstone aquatic amenities and facilities are to be made to the Property Management Team.
- 5. **Amendments:** The within operating policies, rules and procedures may be changed or amended at any time.
- 7. **Lost & Found Items:** Lost and found items are located in the Club Room downstairs and will be discarded and/or donated at the end of the pool season.

Friendly Reminders:

- Swim diapers and plastic pants are required for person's age three (3) and under and not toilet-trained.
- Do not use flotation devices as a substitute for supervision.
- Accompany and remain with young children at all times.
- Please help keep our pool looking beautiful and control the bee population by cleaning up food waste from tables and the pool deck and disposing of all waste and chewing gum in the provided trash receptacles.
- Private Pool Parties must be registered with the Property Management Company and held in the private pool party area only.
- PLEASE instruct babysitters about potential pool hazards. Child drowning may occur instantly without sound or warning.
- Adhere to instructions of lifeguards at all times. They are there for your safety and protection.
- Please close umbrellas and return pool furniture to original placement when leaving to prevent damage to community property.
- And finally, be sure to have FUN this pool season!

Contacts:

Association Manager Amber Tilley
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